

Thomas F. McGuffin
Attorney Docket No. HO00-1-3508
**SYSTEM AND METHOD FOR USING REMOVABLE STORAGE
FOR COMPUTER TROUBLESHOOTING**
Filed: June 23, 2003
Express Mail No. EL476464234US
Sheet 1 of 5
Black Lowe & Graham, PLLC
(206) 381-3300

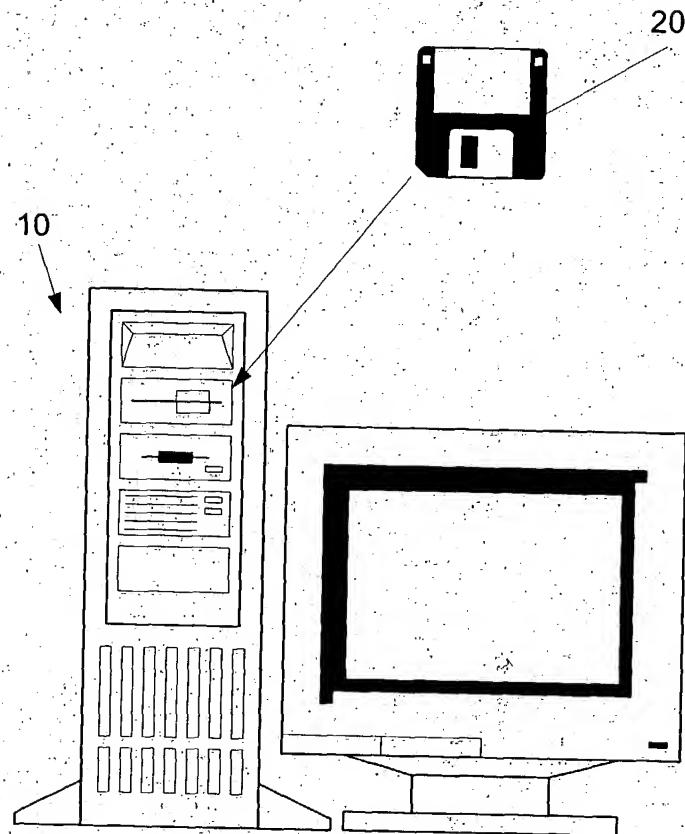


FIG. 1

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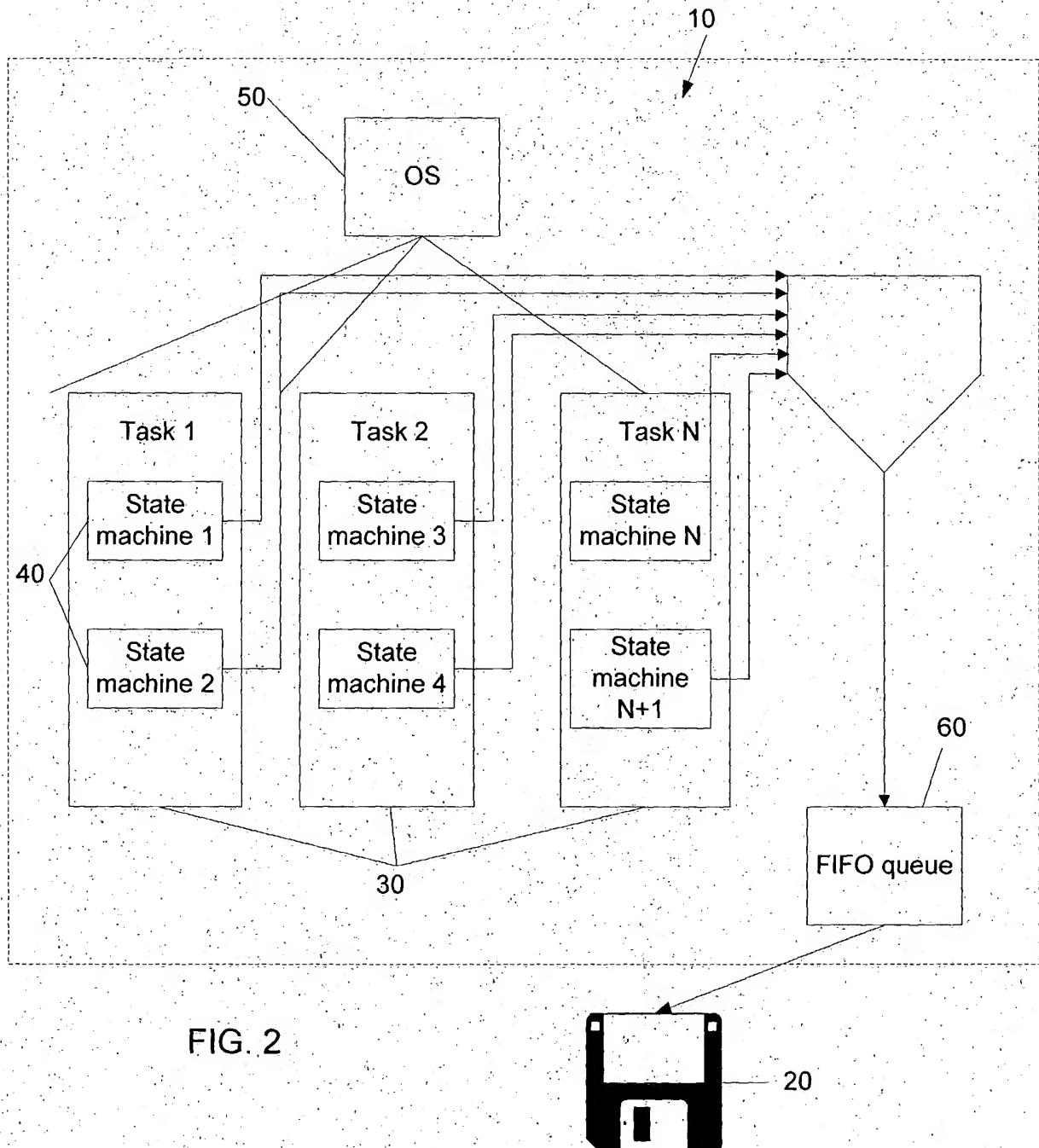


FIG. 2

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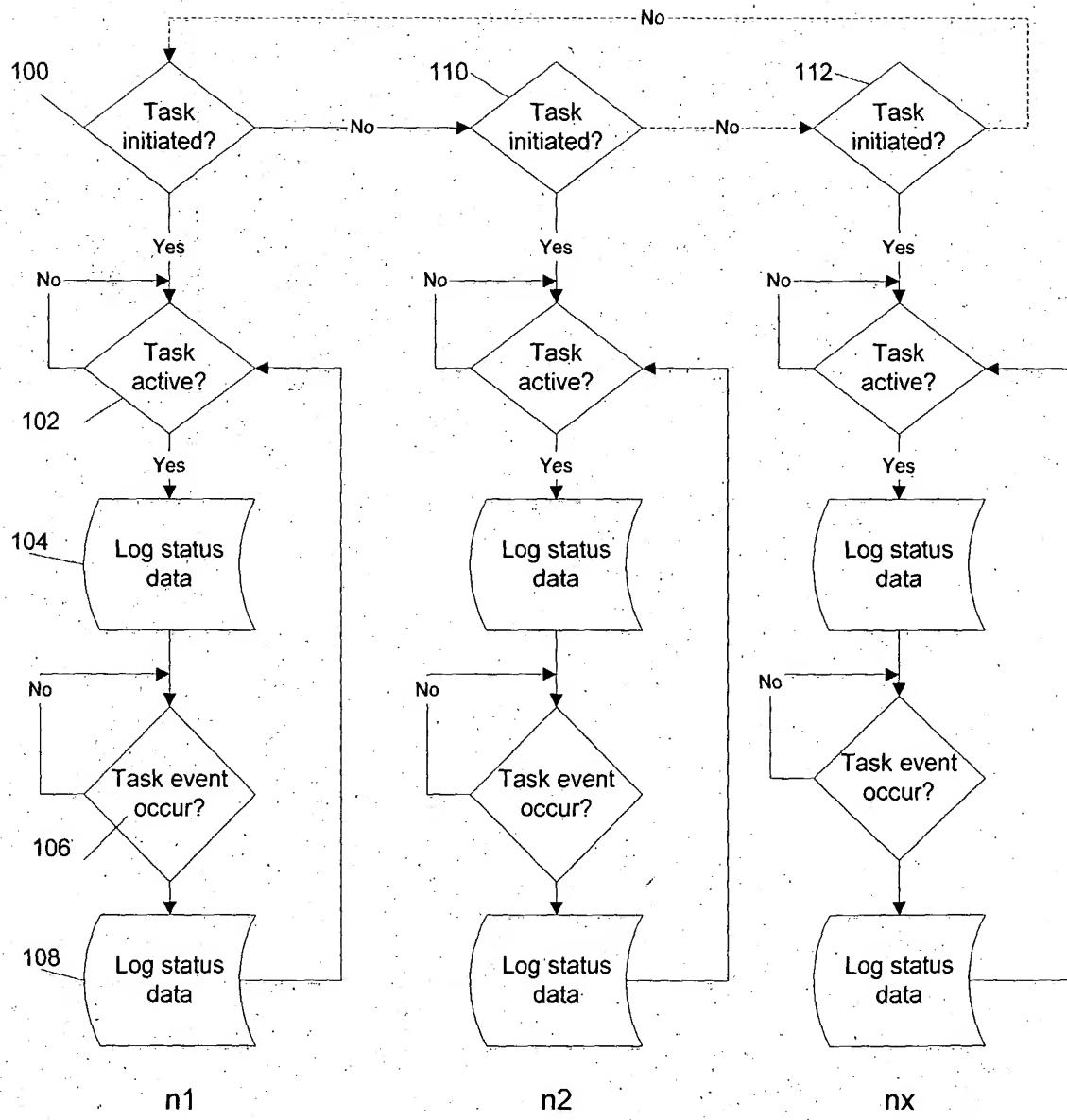


FIG. 3

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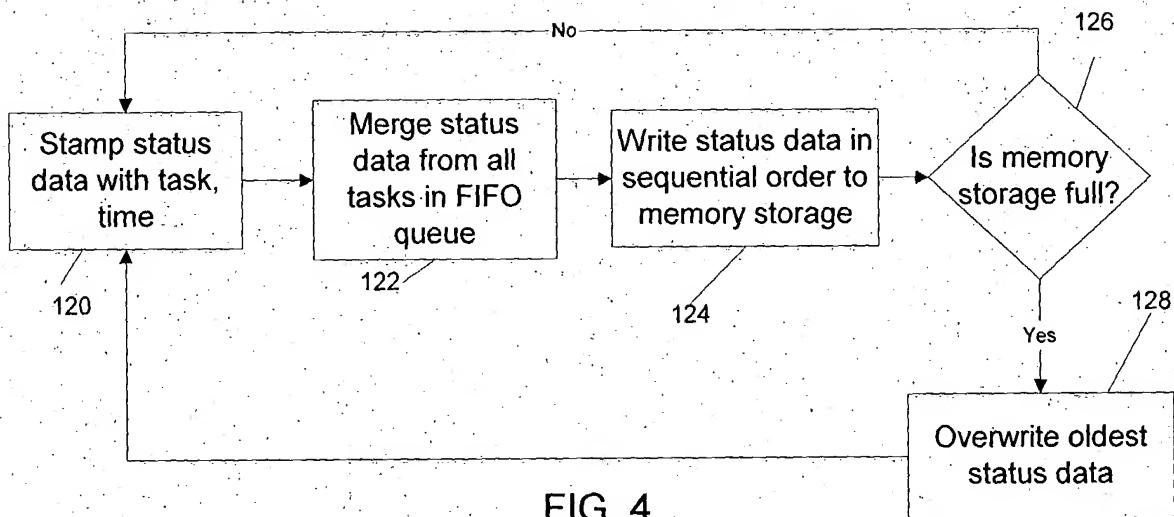


FIG. 4

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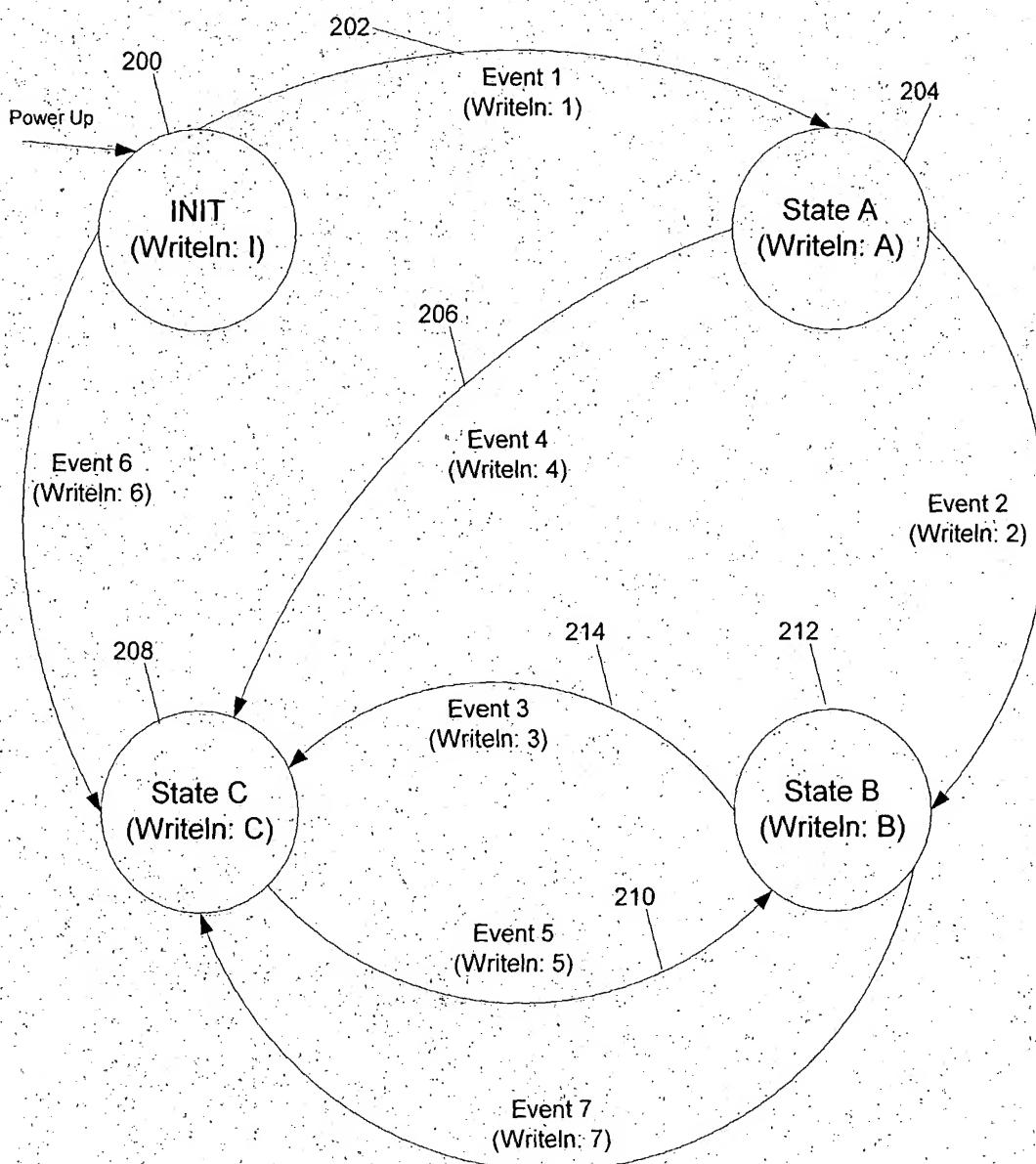


FIG. 5